## Mapache Rent A Car



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<iframe width="100%" height="315" src="https://www.youtube.com/embed/SznUiQzp5I" frameborder="0" allow="autoplay; encrypted-media" allowfullscreen></iframe>PhilosophyIn this era of intense competition in business, Mapache Rent a Car ® seeks as an organization to establish the best way, all the necessary factors to achieve quality service, considerating a strategy for quality care, facing the Customer Service area by affirming positive attitudes in treatment and respect for people, friendly smile, appropriate techniques for conversation, the selfless help; which are aspects that contribute to attract customers as we ensure a personalized treatment of them, considering the kind of customer. Telephone contact, email communication, the attention of settled claims, as well as our facilities are the main elements of our organization. Mission To be a facilitator for the tourist through a highly qualified and identified staff with the objectives of the company, to ensure total customer satisfaction through joint work with suppliers and partners. Vision To be the best company with Costa Rican capital in car rental business in the country through an orderly and sustainable growth with meticulous and personalized customer service with a clean production system that respects the environment and considers the views or opinions of our consumers. <iframe

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frameborder="0" allow="autoplay; encrypted-media" allowfullscreen></iframe>

Video Link 1: https://www.youtube.com/watch?v=OOsO-wDo6WM

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**Website** 

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